

PRIVACY POLICY

We are committed to protecting your privacy. We will only use the information that we collect about you lawfully in accordance with the Data Protection Act 1998.

The type of information we will collect about you includes:

Your name

Address

Phone Number

Email Address

Credit/Debit Card Details.

We will never collect sensitive information about you without your explicit consent. The information we hold will be confidential, accurate and up to date. You can check the information that we hold about you by emailing us. If you find any inaccuracies we will delete or correct it promptly.

We will not e-mail you in the future unless you have given us your consent by joining our mailing list. If you would like to be removed from our mailing list, just send us an email to info@foundbath.co.uk or press 'unsubscribe' in the relevant part of the email. Please be aware that we may contact you by email regarding your order and that you agree that this is not a breach of any of your rights under the Privacy and Electronic Communications (EC Directive) Regulations 2003.

We do not disclose buyer's information to third parties, unless we need to employ the services of another provider for payment handling (Paypal) and delivery of purchased items. Data processed by third parties must be processed within the terms of this Policy and in accordance with the Data Protection Act 1998. You should be aware that if we are requested by the police or any other regulatory or government authority investigating suspected illegal activities to provide your Personal Information and /or User Information, we are entitled do so.

We may also collect, and our third party providers of content may collect, information about where you are on the internet (e.g. the URL you came from, IP address, domain types such as .co.uk and .com), your browser type, the country and telephone area code where your computer is located, the pages of our website that were viewed during your visit and any search terms that you entered on our website ("User Information").

Cookies are used on this shopping site to keep track of the contents of your shopping basket once you have selected an item.

Goods purchased from us may not be used for resale.

We strive to provide the very best service and make sure this site is working well and all information kept up-to-date. If you have any complaints or see anything that you know to be incorrect please email us so that we can correct it. We will acknowledge your complaint within 5 working days and inform you of how we will intend to resolve the dispute.

For returns, questions and comments please refer to our Terms and Conditions and contact us at info@foundbath.co.uk as soon as possible.